



Wisconsin Internet Information

8332 Corporate Drive • Racine, WI • 53406 • Toll Free (888) 782-1454 • Fax (262) 884-2050

We have Local Access in the Following Wisconsin

Cities:

Beaver Dam
Burlington
Caledonia
Cedarburg
Hartford
Hartland
Hubertus

Jackson
Kenosha
Lake Geneva
Menomonee Falls
Merton
Milwaukee
Muskego

Oconomowoc
Pewaukee
Port Washington
Racine
Sussex
Waukesha
West Bend

Wisconsin Internet

8332 Corporate Drive
Racine, WI 53406
(888) 782-1454 Toll Free
(262) 884-2040 Racine
(262) 884-2050 Fax

postmaster@wi.net
<http://www.wi.net>

Wisconsin Internet's Residential Service Includes:

Direct Connection to the Internet

With Wisconsin Internet you will have a direct connection to the internet. This will allow you to run your favorite internet applications with ease.

Cross-Browser and Cross-Platform Support

Our system lets you run the software you like. Whether you use Windows or Macintosh, Internet Explorer or Netscape you will be able to surf, explore or otherwise utilize the Internet with ease! Our System works with any standard Internet compliant operating system, application, software or hardware.

Unlimited Access

Wisconsin Internet allows you to dial in and out of the internet with ease, no more having to worry if your time is up.

10 MB E-mail Server Space

Plenty of space is available so you can receive e-mail with pictures from friends and family.

10 MB Personal Web/FTP Space

Room enough to put up your own personal webpage, or use the space as a parking lot for your pictures. Your site works with eBay and other on-line auctions!

Access to Over 30,000 Usenet Newsgroups

Threaded discussion group postings allow you to submit questions and read responses on a variety of subjects as well as see what questions other people have. *A great reference too!!*

Top Notch Technical Support

Our TechWeb team can help you out! If you have a problem our team can talk you through just setting up, or troubleshooting most every internet problem on your PC or Macintosh computer.

No Setup Fee!

Our monthly service fee is it! No setup fees!

No Contracts, Bulk Time Discount!

We do not hold you to a contract! We give rate discounts for Quarterly and Annual Billing!

We Support ALL Modem Standards!

We support all standards used by today's modems. ISDN, v.90, X2, k-Flex, 33.6, 28.8, 14.4 No matter what modem is in your system, you can get the highest speed connection possible at Wisconsin Internet.

No Credit Card? No problem!

If you pay Quarterly and Annually you have the option of being invoiced. You may pay by Visa, MasterCard, American Express, Discover, Cash or Check.

Monthly Rate:

\$18.00

(Requires Credit Card)

Quarterly Rate:

\$49.50

(Same as if you paid \$16.50/mo)

Annual Rate:

\$180.00

(Same as if you paid \$15.00/mo)

*Prices do not include applicable state and county sales taxes. Call for DSL and ISDN pricing.



Wisconsin Internet Application

8332 Corporate Drive • Racine, WI • 53406 • Toll Free (888) 782-1454 • Fax (262) 884-2050

Your Information:

Date:

Full Name (for businesses provide company name and contact name) Telephone (voice) Fax / Computer

() ()

Address City State Zip

On-Line Identity:

Your user ID identifies you to our server when you sign on to the internet. Your user ID will also become your e-mail address @wi.net All user ID's and passwords must be between 2 and 8 characters in length. You may use any combination of letters or numbers in your username and password but no symbols or spaces are allowed. All letters will be entered into our system in lower case.

User ID

Password

Please Provide Information About Your Computer:

What Type of Computer Do You Have? What OS does your system run?

PC Mac WebTV Other Windows: XP 2K ME 98 95 NT MacOS: osX 9/8 7 Other

What Speed/Type Modem Do You Have?

| | | | | | | |
|--|--|--|---|---|--|--|
| <input type="checkbox"/> 56k Flex/ v.90/ v.92 | | <input type="checkbox"/> 56k X2/ v.90/ v.92 | | <input type="checkbox"/> 33.6k (or Slower) | <input type="checkbox"/> ISDN Terminal Adapter | |
| Macintosh Compaq Dell <1 yr Monorail e-Machine | Acer Serra Tiger Sony CheckBox | Modems: Lucent Diamond Creative Rockwell WebTV+ | Milwaukee PC Packard Bell Gateway Dell 1+yrs | Modems: USRobotics 3Com Telepath Sound4 | Non-56k modems were found as standard equipment on computers over 3 years old as well as WebTV Classic and many Internet Devices | Integrated Services Digital Network ISDN Terminal Adapters require special internet service, digital phone line from your phone company. Contact your local phone company for line charges. |

What web browser program do you have?

Internet Explorer 6
 Internet Explorer 5
 Internet Explorer 4
 Internet Explorer 3
 Opera
 Netscape 6.x
 Netscape 4.x
 Other/ None

What e-mail program do you have?

Outlook Express
 Outlook: 97 98 2000 XP
 Claris E-mailer
 Opera
 Netscape Email
 Eudora
 Web Based
 Other/ None

Please Select Your Billing Options:

ANNUALLY REG. \$15.00 / Month • \$180.00 /Year
ISDN \$30.00/ Month • \$360.00 /Year
 QUARTERLY REG. \$16.50 / Month • \$49.50 /Quarter
ISDN \$33.00/ Month • \$99.00 /Quarter
 MONTHLY (Requires Credit Card) REG. \$18.00 /Month
ISDN \$36.00/Month

Prices do not include state and county sales tax, Please call for DSL Plans, Pricing and availability.

How Would You Like to Pay?

Cash Check Visa MasterCard American Express Discover

If you pay Annually you will always be sent an Invoice. If you pay monthly your payment will automatically run on your card until you tell us not to. If you pay quarterly by credit card: Pay Automatically on Card Always Send Invoice

Credit Card / Check Number Expiration Date / Check Date

Signature for Credit Card Authorization

For Office Use Only
-3/ 26/ 2001-

TCC
ISP CODE

FTP

Settings

Activated:
INVOICE #



Wisconsin Internet Settings

8332 Corporate Drive • Racine, WI • 53406 • Toll Free (888) 782-1454 • Fax (262) 884-2050

| City | K-Flex 56 K /V.90 | USR X2 56K /V.90 | ISDN |
|------------------|-------------------|------------------|----------|
| Beaver Dam (920) | 821-5730 | 821-5730 | 821-5730 |
| Big Bend | 910-5750 | 910-5740 | 910-5765 |
| Burlington | 806-5750 | 806-5740 | 806-5765 |
| Caledonia | 824-5750 | 824-5740 | 824-5765 |
| Cedarburg | 204-5750 | 204-5740 | 204-5765 |
| Hartford | 709-5750 | 709-5740 | 709-5765 |
| Hartland | 912-5750 | 912-5740 | 912-5765 |
| Hubertus | 623-5750 | 623-5740 | 623-5765 |
| Jackson | 674-5750 | 674-5740 | 674-5765 |
| Kenosha | 612-5750 | 612-5740 | 612-5765 |
| Lake Geneva | 812-5750 | 812-5740 | 812-5765 |
| Menomonee Falls | 509-5750 | 509-5740 | 509-5765 |
| Merton | 528-5750 | 528-5740 | 528-5765 |
| Milwaukee (414) | 410-5750 | 410-5740 | 410-5765 |
| Muskego | 682-5750 | 682-5740 | 682-5765 |
| Oconomowoc | 804-5750 | 804-5740 | 804-5765 |
| Parkside | 324-5750 | 324-5740 | 324-5765 |
| Pewaukee | 956-5750 | 956-5740 | 956-5765 |
| Port Washington | 235-5750 | 235-5740 | 235-5765 |
| Racine | 504-5750 | 504-5740 | 504-5765 |
| Sussex | 932-5750 | 932-5740 | 932-5765 |
| Waukesha | 951-5750 | 951-5740 | 951-5765 |
| West Bend | 808-5750 | 808-5740 | 808-5765 |

Password

E-Mail Address

User Name

The table below displays the various settings that must be entered into your computer in order to access our service. If you are unsure as to where to enter these settings, please refer to the Setup Tutorial Packet.

| | |
|---|--------------------------------|
| Internet Protocol (IP) Address: | Will be Server Assigned |
| Primary DNS Server IP Address: | 204.95.193.190 |
| Secondary DNS Server IP Address: | 204.95.193.192 |
| Tertiary DNS Server IP Address (if available): | 216.136.95.2 |
| Incoming POP3 Mail Server Name: | wi.net |
| Outgoing SMTP Mail Server Name: | wi.net |
| News/Usenet NNTP Server Name: | news.wi.net |
| Home Page: | http://www.wi.net/ |

12/13/2001

We try very hard to ensure our members do not incur any long distance or extended community-calling rates when dialing into the Internet, however we cannot be responsible for such charges. If you are not certain the number you dial is a local call from your location, please confirm it with your Telephone Company.

Always remember to enter usernames, passwords, web addresses and server settings in lowercase, unless specifically told otherwise. Most Internet software is "case-sensitive" and will not consider an uppercase letter the same as a lowercase. If you are unsure, the rule of thumb is to always enter it in lowercase.



Wisconsin Internet, Inc.
8332 Corporate Drive
Racine, WI 53406

(888) 782-1454 • Toll Free
(262) 884-2040 • Racine
(262) 884-2050 • Fax
postmaster@wi.net



Wisconsin Internet Setup Guide

8332 Corporate Drive • Racine, WI • 53406 • Toll Free (888) 782-1454 • Fax (262) 884-2050

-Setup for Macintosh with Internet Explorer 5-

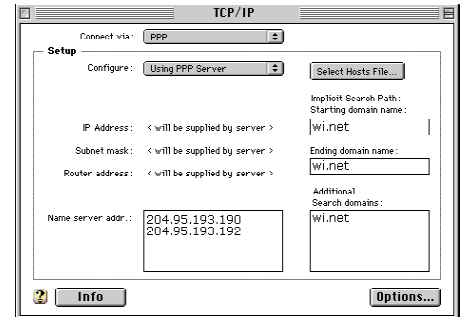
This guide will help you configure your Internet Dialer, Web Browser and E-mail.
This guide is intended for Macintosh Computers using OS 8 or 9

Configuring the Macintosh TCP/ IP Internet Settings

Open the Apple Menu and select Control Panels, then TCP/ IP.

The TCP/ IP control panel will open. It should be set to look similar to the screen on the right.

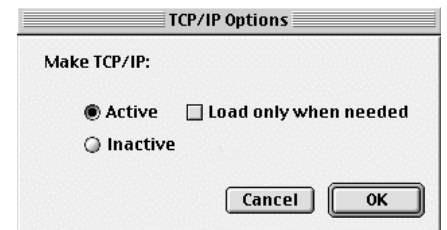
| | |
|----------------------------------|-------------------------------------|
| Connect Via | PPP |
| Configure | Using PPP Server |
| Name Servers | Refer to your Settings Sheet |
| Start Domain | wi.net |
| Ending Domain | wi.net |
| Additional Search Domains | wi.net |



Click on Options...in the lower right-hand corner of the TCP/ IP window.

Make TCP/ IP Active and click OK.

Close the TCP/ IP window and save settings on exit.

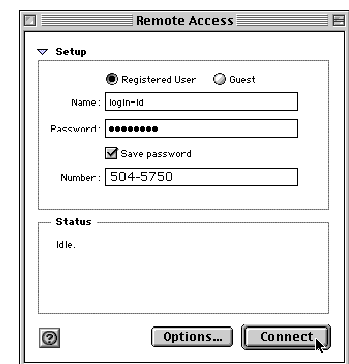


Configuring the Remote Access Dialer

Open the Apple Menu and select Control Panels, then Remote Access.

The Remote Access control panel will open. It should be set to look similar to the screen on the right. Make sure the blue triangle next to Setup is pointing down.

| | |
|-----------------|--|
| Name | <i>For these settings, Please refer to your Settings Sheet</i> |
| Password | |
| Number | |



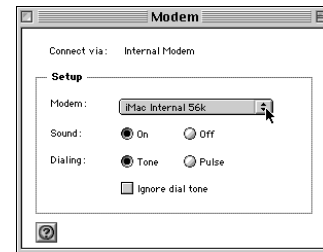
Close the Window and Save Settings on Exit.

Configuring the Modems Control Panel

Open the Apple Menu and select Control Panels, then Modems.

The Modem Control Panel lets you specify and configure the modem for your Macintosh. It is very important that you choose the correct modem type.

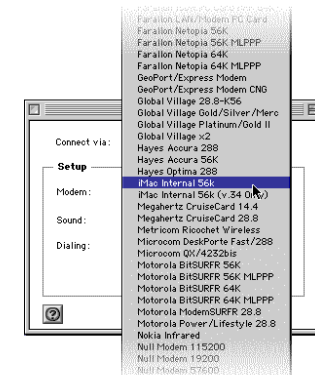
Your screens may look slightly different, depending on which version of the Macintosh operating system you are using. Follow the directions as closely as possible.



You must pick your modem from the list of available types. Refer to your documentation, or call your computer vendor if you are not sure which modem to select.

Most iMacs would use the iMac Internal 56k for instance.

Set dialing to "Tone" if you can, or "Pulse" if required by your telephone company.



Section IV

Configuring the Internet Explorer 5 Web Browser

Internet Explorer keeps track of several settings that affect your browsing experience. Your settings should closely match those shown in this guide.

Only the important settings are shown. Other options are available and may be set at your discretion. In general, it is best to stick with default settings for those options.

Before you start, be sure to open Internet Explorer.

To check your settings, click the "Edit" menu in Internet Explorer and choose "Preferences". The Internet Explorer Preferences dialog box will appear.

This is where you can change your default home page. You can set it to any page on the Internet you like, however we suggest you set it to:

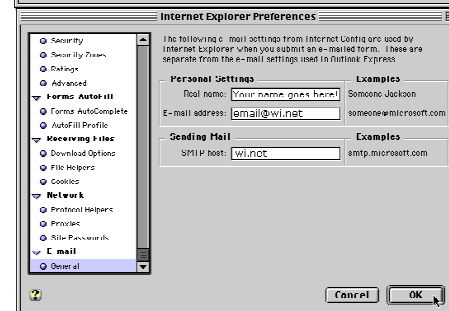
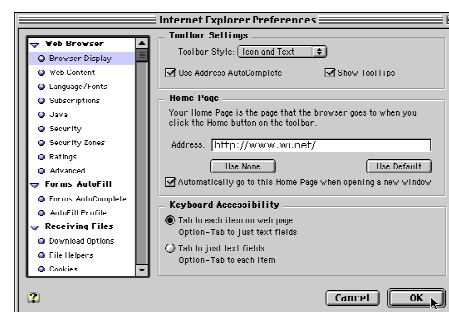
<http://www.wi.net/>

Next click "General" under the "Email" section in the left-hand column.

These email settings should match the settings you use in your email program

(Outlook Express Setup is Later in this Guide)

| | |
|-----------------|--------------------------------|
| Real Name | <i>Put in your Name</i> |
| E-Mail Address: | <i>Refer to settings Sheet</i> |
| SMTP host: | wi.net |



Configuring the Outlook Express 5 e-Mail Client

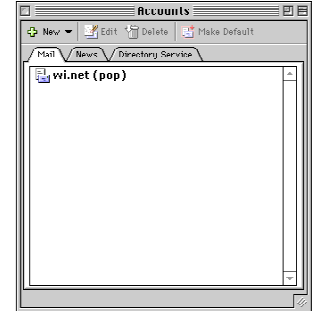
Outlook Express is the mail and newsgroup component of Microsoft Internet Explorer 4.5 and 5.0. You can configure it to access your Wisconsin Internet email account by following these instructions.

Only the important settings are shown. Other options are available and may be set at your discretion. In general, it is best to stick with default settings for those options.

Before you start, be sure to open Outlook Express.

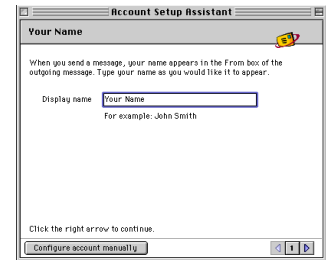
To access the options for Outlook Express, click the "Tools" menu and choose "Accounts." The following screen will appear after you click on the "Mail" tab at the top of the window.

To add a new account, click the "New" button and choose "Mail..." from the pop-up menu



Your name will appear in email messages that you send. Type it here as you would want it to appear

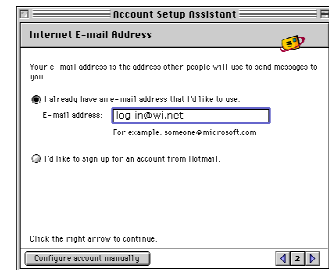
Click the Right Arrow to Continue



Enter your e-mail address.

Refer to your Settings Sheet

Click the Right Arrow to Continue

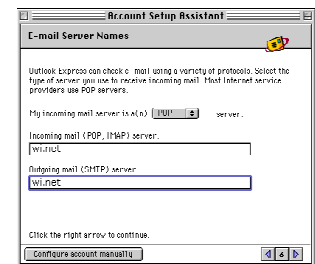


Your e-mail server is a POP server.

| | |
|----------|---------------|
| Incoming | wi.net |
| Outgoing | wi.net |

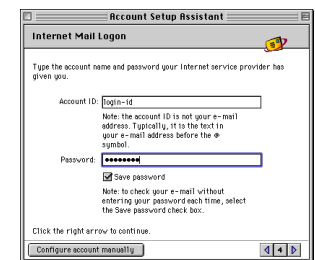
(if you are hosting a domain name for your website, please refer to your settings sheet)

Click the Right Arrow to Continue



Your email login-id and password is exactly the same as your regular login-id and password.

Click the Right Arrow to Continue



To finish the setup wizard, click the "Finish" button. This will close the window and take you back to the "Accounts" window.

From there, close the Accounts window. This will return you to Outlook Express. You are now configured to access your email account.



Your Macintosh is now configured to access the Internet.



Wisconsin Internet Acceptable Use Policy

8332 Corporate Drive • Racine, WI • 53406 • Toll Free (888) 782-1454 • Fax (262) 884-2050

I acknowledge that permission is granted to me to use Wisconsin Internet services according to the terms of this agreement. Use of Wisconsin Internet services constitutes acceptance of these terms.

1. I understand that Wisconsin Internet is not responsible for any telephone charges incurred by the customer, and that I should check with my telephone carrier to ensure that Wisconsin Internet dialup numbers are local calls.
2. I understand that my "unlimited dial-in account" is not a 24-hour-per-day dedicated access connection and will make no attempt to utilize my account for repeated, continuous connections exceeding twenty four (24) hours at a time (this stipulation includes programs that automatically redial when disconnected from the server).
3. I understand that I must notify Wisconsin Internet in writing prior to termination of my account and acknowledge that Wisconsin Internet has the right to issue and collect bills pertaining to accounts for which notification has not been received.
4. I will not log onto the Wisconsin Internet authentication server from more than one computer at a time to achieve multiple, simultaneous connections using the same logon ID and password.
5. I will not use my Wisconsin Internet account to participate in illegal or criminal activities.
6. I will not send or post fraudulent or harassing electronic messages (this stipulation includes "spamming" or sending a message's content to an unreasonable number of mail addresses or message areas, as well as unsolicited mailing of commercial sales pitches).
7. I will not post messages to public message areas that violate any restriction in that area's charter or policy.
8. I will not use or attempt to use programs for the purpose of shutting down the system, defrauding other customers, or gaining unauthorized access to computers, networks, file areas or system privileges.
9. I will not take abusive actions on IRC servers (such as cloning and running bots intended to take malicious action).
10. I will not post images depicting nudity in a Wisconsin Internet WWW directory or place files containing commercial software in file areas readable by the public.
11. I attest to the truthfulness and accuracy of all information I have submitted on the Wisconsin Internet Application or any other Wisconsin Internet form.
12. I understand that Wisconsin Internet may immediately terminate my subscription at any time, under any circumstances, and that Wisconsin Internet may choose to deny me any future access through its services.



Wisconsin Internet Billing Terms

8332 Corporate Drive • Racine, WI • 53406 • Toll Free (888) 782-1454 • Fax (262) 884-2050

The following are the billing terms of Wisconsin Internet, Inc. Please read them carefully and understand them before you sign up as a new subscriber.

1. All charges are billed monthly, quarterly or yearly.
2. It is the responsibility of each subscriber to make full use of purchased time within the allotted hours for each plan. Time not used by the end of the subscriber's billing period are lost, and do not transfer to the next day or month. Payments made to Wisconsin Internet, Inc. are refundable on a pro-rated basis. Wisconsin Internet, Inc. will issue refunds upon evidence of an error made on the part of Wisconsin Internet, Inc., or to customers who are not satisfied with the performance of our service. Terminated accounts that were paid on a quarterly basis will not be refunded the 10% surcharge.
3. Authorization for Credit/Debit Card transactions is considered to be continuous. Your authorization will be used each time your account is paid by your credit/debit card until you rescind such authorization in writing.
4. Service is provided on a monthly basis and is considered "rolling". All accounts paid with either a credit or debit card are also considered to be "rolling" unless otherwise specified at time of enrollment. Subscribers are required to pay their first month before activation of their account, and either monthly, quarterly or yearly after that date.
5. Accounts will be continuously billed and maintained until the subscriber chooses to terminate said account. Official termination of an account requires the subscriber to send a written request, which will terminate that account at the beginning of the next billing period. The subscriber is held responsible for keeping Wisconsin Internet, Inc. informed of a valid mailing address, and understands that Wisconsin Internet, Inc. cannot be held responsible for the intentions of a subscriber when dealing with account termination or address correction. Termination requests are processed as they are received. It is the responsibility of the subscriber to insure that termination requests arrive prior to the next billing date.
6. Failure to pay a bill within fifteen days of the billing date (checks/money orders) or failed verification of credit cards will result in a freeze on the delinquent account until the payment clears. Frozen accounts will still be active and able to receive e-mail or other files, but will be inaccessible to the account holder for the duration of the freeze. Any account that remains frozen for more than one month will be terminated. Payment not received for back fees will be turned over to a collection agency after three notices have been mailed to the account holder.
7. Under no circumstances is Wisconsin Internet, Inc. responsible for the status, altered or current, of any data stored or transmitted in any of its facilities. In addition, the subscriber understands that the use of Wisconsin Internet, Inc. facilities includes the possible risk of a damaging event such as weather, electrical surge, theft, line failure, viruses that you get, or other acts of God that could affect data or access availability. Wisconsin Internet, Inc. is not liable for any losses caused by such events or occurrences. In the case of an interruption of service lasting 10 days or more Wisconsin Internet, Inc. agrees to credit all active accounts with an additional month of paid service within the parameters of the subscriber's current contract.
8. All account holders on Wisconsin Internet, Inc. must be 18 years or older. Accounts may be formed in the name of a younger subscriber with the signed, written consent of a parent or guardian, that parent or guardian is then responsible for the terms of the subscriber contract in full.
9. Each subscriber understands that this contract represents the entirety of the agreement between that entity and Wisconsin Internet, Inc. any additional terms, agreements, or understandings in any form are null and void save where written in as addendum to this contract and signed by a Wisconsin Internet, Inc. administrator.
10. Each subscriber understands that the use of Wisconsin Internet, Inc. facilities constitutes the complete acceptance of these terms.



Wisconsin Internet Technical Support

8332 Corporate Drive • Racine, WI • 53406 • Toll Free (888) 782-1454 • Fax (262) 884-2050

When Calling Technical Support

Although we strive to make your on-line experience both pleasant and trouble-free, we do understand that in some cases you may need to contact our TechWeb Technical Support Staff.

In order to assure that your technical support session will be a success we need you to remember some important guidelines.

If you can't connect, check the following common problems before you call:

- Is my account paid and up to date?
- Am I typing my username and password BOTH in lowercase letters?
- Is my phone line plugged into the right spot on the computer?
- Is there a dial tone on the phone line my computer uses?

When Calling Technical Support:

- Please be sitting in front of your computer with it turned on. You do not need to be connected to the Internet when you call; our staff understands we do not all have multiple phone lines.
- Please have your User ID and password ready. Our staff will use your User ID to identify your Internet account. Your user ID is the name you use when you dial in to the internet and also the first part of your e-mail address: **username@wi.net**
- If running Microsoft Windows: Make sure you have either your Windows Installation CD or Recovery CD handy. *(These discs came with your computer at time of purchase.)* We may need them to install or reinstall crucial software components.

Depending on your support issue, you may be able to contact us on-line. Feel free to send us e-mail: postmaster@wi.net

Wisconsin Internet Technical Support

8332 Corporate Drive
Racine, WI 53406
postmaster@wi.net
(262) 884-2040 Racine
(888) 782-1454 Toll Free
(262) 884-2050 Fax
10 AM – 6 PM Monday through Friday



Wisconsin Internet Personal Web Page

8332 Corporate Drive • Racine, WI • 53406 • Toll Free (888) 782-1454 • Fax (262) 884-2050

Your Web Page Directory

With your Internet Account we have included 10 MB of server space for you to place files or your own personal webpage. This space does not come with any default homepage. If you would like a homepage, you must author it yourself, as we do not provide this as part of your service.

You are not required to put a webpage in this space, you may use it as a place to store files that may be too large to send by other means (such as e-mail) or as a bulk storage area such as an online hard drive, or as a host for images for services such as ebay or other auction sites.

DO NOT GIVE OUT THIS INFORMATION TO OTHERS

You may view the files in your directory at any time using a web browser. The web address is:

ftp://*username:password*@users.wi.net/

**** Use your username & password, remember all usernames and passwords are in lowercase letters*

If you wish to upload or download files you will need an FTP client to access your directory.

These are the settings you will need:

Web address: **users.wi.net/~*USERNAME***

Hostname: **users.wi.net**

Host type: Unix Standard

Username*: *USERNAME*

Password*: *PASSWORD*

We have Tutorials built to help with the setup of the software to move files between you and us. Those tutorials are at:

<http://www.wi.net/system/ftp/ftp-wizards.html>

FTP software for Windows:

<http://www.cuteftp.com>

FTP software for Macintosh:

<http://www.dartmouth.edu/netsoftware/fetch.html>

YOU MAY GIVE THIS INFORMATION TO OTHERS

If you have uploaded a homepage the address would be

http://users.wi.net/~*username*/

***Remember to replace USERNAME with your own username all in lowercase letters*

We suggest you take a look at our acceptable use policy (<http://www.wi.net/signup-accept.php3>) before creating a webpage.

Your homepage must be named index.html

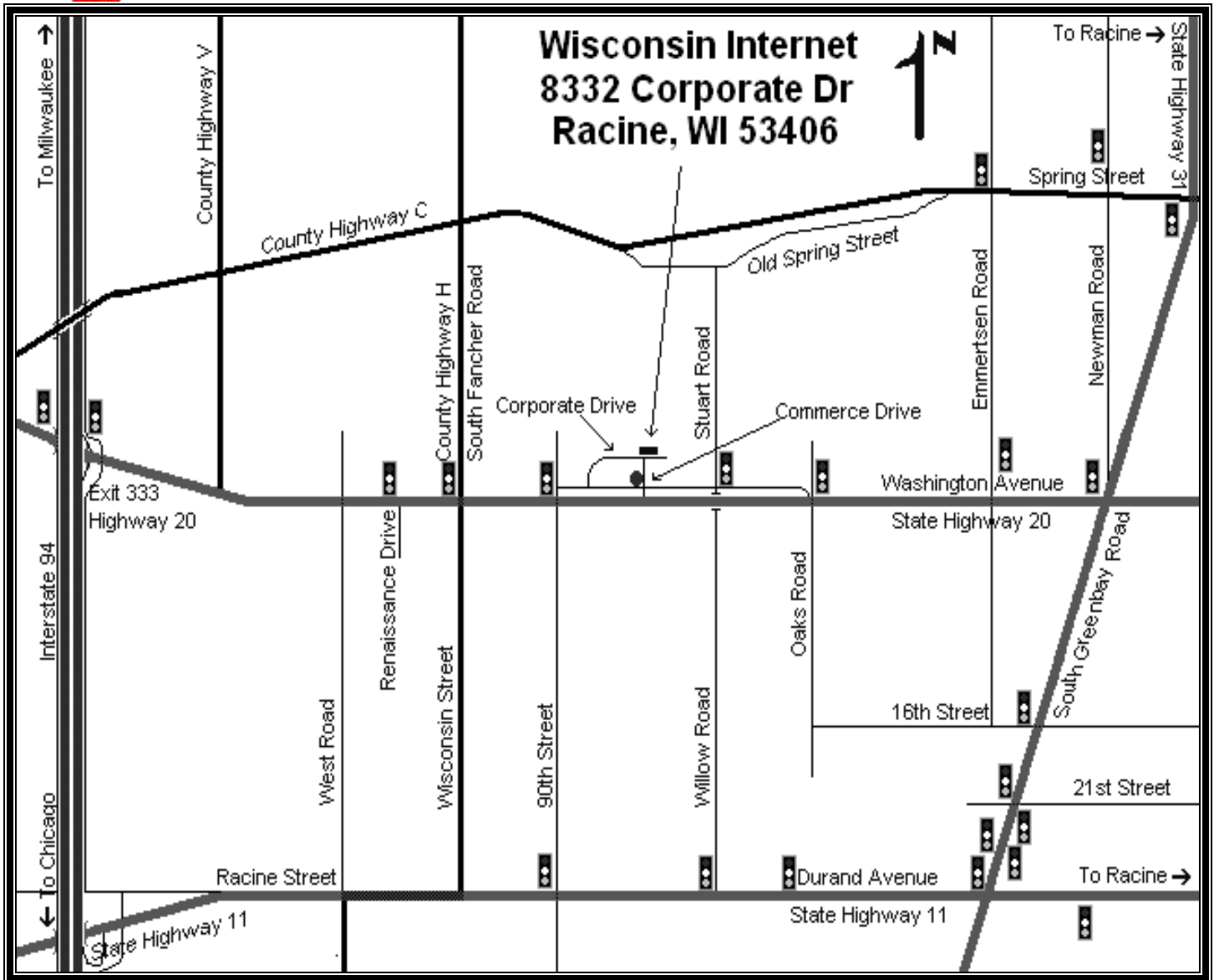
**Your Username and Password are the same as you use to dial in to the internet. For this reason it is very important that you never give out your password to anyone. If you have any question about which address you should give out to others, please feel free to contact our office.*

postmaster@wi.net



Wisconsin Internet Location

8332 Corporate Drive • Racine, WI • 53406 • Toll Free (888) 782-1454 • Fax (262) 884-2050



Wisconsin Internet Hours

10:00 AM to 6:00 PM

Monday through Friday