



Wisconsin Internet Information

8332 Corporate Drive • Racine, WI • 53406 • Toll Free (888) 782-1454 • Fax (262) 884-2050

We have Local Access in the Following Wisconsin

Cities:

Beaver Dam
Burlington
Caledonia
Cedarburg
Hartford
Hartland
Hubertus

Jackson
Kenosha
Lake Geneva
Menomonee Falls
Merton
Milwaukee
Muskego

Oconomowoc
Pewaukee
Port Washington
Racine
Sussex
Waukesha
West Bend

Wisconsin Internet

8332 Corporate Drive
Racine, WI 53406
(888) 782-1454 Toll Free
(262) 884-2040 Racine
(262) 884-2050 Fax

postmaster@wi.net
<http://www.wi.net>

Wisconsin Internet's Residential Service Includes:

Direct Connection to the Internet

With Wisconsin Internet you will have a direct connection to the internet. This will allow you to run your favorite internet applications with ease.

Cross-Browser and Cross-Platform Support

Our system lets you run the software you like. Whether you use Windows or Macintosh, Internet Explorer or Netscape you will be able to surf, explore or otherwise utilize the Internet with ease! Our System works with any standard Internet compliant operating system, application, software or hardware.

Unlimited Access

Wisconsin Internet allows you to dial in and out of the internet with ease, no more having to worry if your time is up.

10 MB E-mail Server Space

Plenty of space is available so you can receive e-mail with pictures from friends and family.

10 MB Personal Web/FTP Space

Room enough to put up your own personal webpage, or use the space as a parking lot for your pictures. Your site works with eBay and other on-line auctions!

Access to Over 30,000 Usenet Newsgroups

Threaded discussion group postings allow you to submit questions and read responses on a variety of subjects as well as see what questions other people have. *A great reference too!!*

Top Notch Technical Support

Our TechWeb team can help you out! If you have a problem our team can talk you through just setting up, or troubleshooting most every internet problem on your PC or Macintosh computer.

No Setup Fee!

Our monthly service fee is it! No setup fees!

No Contracts, Bulk Time Discount!

We do not hold you to a contract! We give rate discounts for Quarterly and Annual Billing!

We Support ALL Modem Standards!

We support all standards used by today's modems. ISDN, v.90, X2, k-Flex, 33.6, 28.8, 14.4 No matter what modem is in your system, you can get the highest speed connection possible at Wisconsin Internet.

No Credit Card? No problem!

If you pay Quarterly and Annually you have the option of being invoiced. You may pay by Visa, MasterCard, American Express, Discover, Cash or Check.

Monthly Rate:

\$18.00

(Requires Credit Card)

Quarterly Rate:

\$49.50

(Same as if you paid \$16.50/mo)

Annual Rate:

\$180.00

(Same as if you paid \$15.00/mo)

*Prices do not include applicable state and county sales taxes. Call for DSL and ISDN pricing.



Wisconsin Internet Application

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Your Information:

Date:

Full Name (for businesses provide company name and contact name) Telephone (voice) Fax / Computer

() ()

Address City State Zip

On-Line Identity:

Your user ID identifies you to our server when you sign on to the internet. Your user ID will also become your e-mail address @wi.net All user ID's and passwords must be between 2 and 8 characters in length. You may use any combination of letters or numbers in your username and password but no symbols or spaces are allowed. All letters will be entered into our system in lower case.

User ID

Password

Please Provide Information About Your Computer:

What Type of Computer Do You Have? What OS does your system run?

PC Mac WebTV Other Windows: XP 2K ME 98 95 NT MacOS: osX 9/8 7 Other

What Speed/Type Modem Do You Have?

<input type="checkbox"/> 56k Flex/ v.90/ v.92		<input type="checkbox"/> 56k X2/ v.90/ v.92		<input type="checkbox"/> 33.6k (or Slower)	<input type="checkbox"/> ISDN Terminal Adapter
Macintosh Compaq Dell <1 yr Monorail e-Machine	Acer Serra Tiger Sony CheckBox	Modems: Lucent Diamond Creative Rockwell WebTV+	Milwaukee PC Packard Bell Gateway Dell 1+yrs	Modems: USRobotics 3Com Telepath Sound4	Integrated Services Digital Network ISDN Terminal Adapters require special internet service, digital phone line from your phone company. Contact your local phone company for line charges.

What web browser program do you have?

Internet Explorer 6
 Internet Explorer 5
 Internet Explorer 4
 Internet Explorer 3
 Opera
 Netscape 6.x
 Netscape 4.x
 Other/ None

What e-mail program do you have?

Outlook Express
 Outlook: 97 98 2000 XP
 Claris E-mailer
 Opera
 Netscape Email
 Eudora
 Web Based
 Other/ None

Please Select Your Billing Options:

ANNUALLY REG. \$15.00 / Month • \$180.00 /Year
ISDN \$30.00/ Month • \$360.00 /Year
 QUARTERLY REG. \$16.50 / Month • \$49.50 /Quarter
ISDN \$33.00/ Month • \$99.00 /Quarter
 MONTHLY (Requires Credit Card) REG. \$18.00 /Month
ISDN \$36.00/Month

Prices do not include state and county sales tax, Please call for DSL Plans, Pricing and availability.

How Would You Like to Pay?

Cash Check Visa MasterCard American Express Discover

If you pay Annually you will always be sent an Invoice. If you pay monthly your payment will automatically run on your card until you tell us not to. If you pay quarterly by credit card: Pay Automatically on Card Always Send Invoice

Credit Card / Check Number Expiration Date / Check Date

Signature for Credit Card Authorization

X

For Office Use Only
-3/ 26/ 2001-

TCC
ISP CODE

FTP

Settings

Activated:
INVOICE #



Wisconsin Internet Settings

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City	K-Flex 56 K /V.90	USR X2 56K /V.90	ISDN
Beaver Dam (920)	821-5730	821-5730	821-5730
Big Bend	910-5750	910-5740	910-5765
Burlington	806-5750	806-5740	806-5765
Caledonia	824-5750	824-5740	824-5765
Cedarburg	204-5750	204-5740	204-5765
Hartford	709-5750	709-5740	709-5765
Hartland	912-5750	912-5740	912-5765
Hubertus	623-5750	623-5740	623-5765
Jackson	674-5750	674-5740	674-5765
Kenosha	612-5750	612-5740	612-5765
Lake Geneva	812-5750	812-5740	812-5765
Menomonee Falls	509-5750	509-5740	509-5765
Merton	528-5750	528-5740	528-5765
Milwaukee (414)	410-5750	410-5740	410-5765
Muskego	682-5750	682-5740	682-5765
Oconomowoc	804-5750	804-5740	804-5765
Parkside	324-5750	324-5740	324-5765
Pewaukee	956-5750	956-5740	956-5765
Port Washington	235-5750	235-5740	235-5765
Racine	504-5750	504-5740	504-5765
Sussex	932-5750	932-5740	932-5765
Waukesha	951-5750	951-5740	951-5765
West Bend	808-5750	808-5740	808-5765

Password

E-Mail Address

The table below displays the various settings that must be entered into your computer in order to access our service. If you are unsure as to where to enter these settings, please refer to the Setup Tutorial Packet.

Internet Protocol (IP) Address:	Will be Server Assigned
Primary DNS Server IP Address:	204.95.193.190
Secondary DNS Server IP Address:	204.95.193.192
Tertiary DNS Server IP Address (if available):	216.136.95.2
Incoming POP3 Mail Server Name:	wi.net
Outgoing SMTP Mail Server Name:	wi.net
News/Usenet NNTP Server Name:	news.wi.net
Home Page:	http://www.wi.net/

12/13/2001

We try very hard to ensure our members do not incur any long distance or extended community-calling rates when dialing into the Internet, however we cannot be responsible for such charges. If you are not certain the number you dial is a local call from your location, please confirm it with your Telephone Company.

Always remember to enter usernames, passwords, web addresses and server settings in lowercase, unless specifically told otherwise. Most Internet software is "case-sensitive" and will not consider an uppercase letter the same as a lowercase. If you are unsure, the rule of thumb is to always enter it in lowercase.

User Name



Wisconsin Internet, Inc.
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Racine, WI 53406

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(262) 884-2040 • Racine
(262) 884-2050 • Fax
postmaster@wi.net



Wisconsin Internet Setup Guide

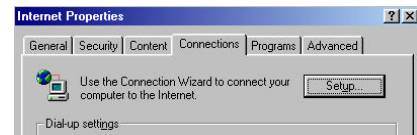
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-Automatic Setup for Windows Internet Explorer 5 & 6-

This guide will help you configure your Internet Dialer, Web Browser and E-mail

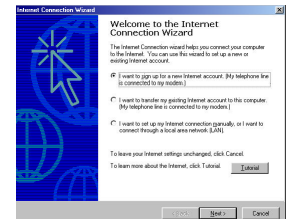
Turn on the computer and wait for it to boot up. Once Windows has finished loading, there should be a button in the lower left-hand corner of the screen labeled **Start**.

Click on the **Start** button. Move your cursor over the "Settings" group, then select "Control Panel". Double-click the icon labeled "Internet Options". Click on the tab that says "Connections", and click the button at the top that says "Setup". It is important to note that there are several different versions of the connection wizard. While this guide may not be identical to what is on your system, the concepts will be the same.



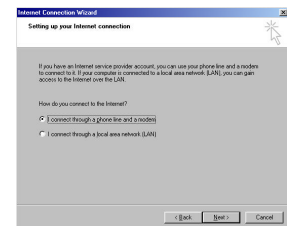
A window entitled "Internet Connection Wizard" will appear. This program will request information regarding your Wisconsin Internet account in order to set up your Internet Explorer 5.0 Browser.

1) The opening window has three selection circles on which you can click. There are also two buttons on the bottom marked "Next >" and "Cancel." To begin configuring your computer for our service, click on the circle adjacent to the passage that begins "I want to set up my Internet connection manually. . ."



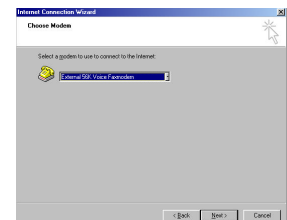
Click on  to advance to the next screen.

2) Two options are displayed in this window. Select the circle next to the phrase "I connect through a phone line and a modem". Clicking on this option presets the dialer for connections using a telephone and a modem.



Click on  to advance to the next screen

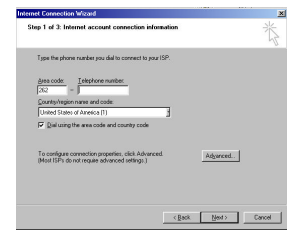
3) In this window, a pull-down menu is visible. Click on it to view the modems available to your computer. From the list of active modems, select the one you will use to dial into Wisconsin Internet. If you only have one modem, that is the one that you will use. *



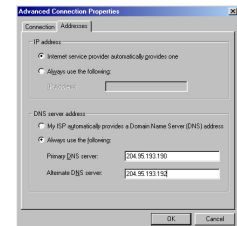
Click on  to advance to the next screen.

*Some users may be able to skip this step.

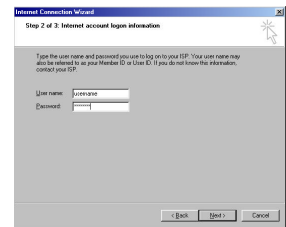
4) There are a number of text entry fields on this window as well as a white check box next to the words “Dial using the area code and country code.” If the square has a checkmark, remove the checkmark by clicking on it.** This should cause all but one of the fields to become inactive. Un-checking this square insures that your computer will not attempt to dial a long distance number. The remaining field will be labeled “Telephone number.” In this text box type in the 7-digit number you will use to dial into Wisconsin Internet. Now click the **Advanced...** button. Choose the “Addresses tab”, and select “Always use the following” under DNS server address. Now enter the DNS numbers, found on your Wisconsin Internet Settings sheet. Then click **OK**.



Click on **Next >** to advance to the next screen.

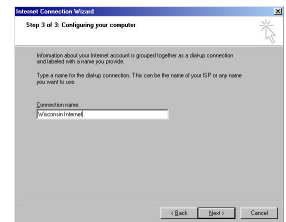


5) This window contains two text boxes into which you must type information. The first is labeled “User name” and the second is labeled “Password.” Type the User ID you selected into the upper field and the password you selected into the lower field. Be careful entering these values. Without the proper login information, you will not be able to access our authentication server.



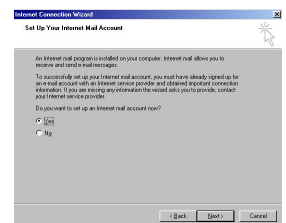
Click on **Next >** to advance to the next screen.

6) There is one text entry field displayed within this window. The text within it should be highlighted. Remove the old text by typing the words **Wisconsin Internet** into this box. Doing so will set the name of your dialer icon as “Wisconsin Internet”, and will make the connection easier to find if you should ever need to call tech support.



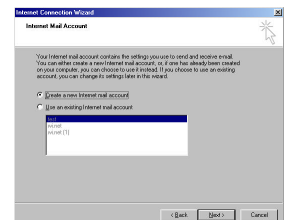
Click on **Next >** to advance to the next screen.

7) Two circles are visible in this window. Select the one next to the word “Yes” in order to begin entering your mail settings.



Click on **Next >** to advance to the next screen.

8) In this window there is a pair of clickable circles and a text menu. Select the circle next to the phrase “Create a new Internet mail account.” This will prevent your mail program from trying to use default settings or settings from a previous provider. *

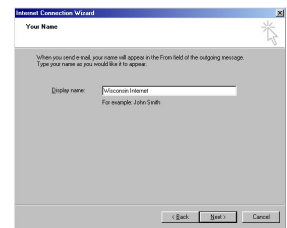


Click on **Next >** to advance to the next screen.

*Some users may be able to skip this step.

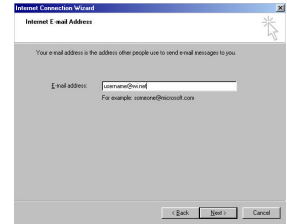
9) A single text entry box is now visible. Remove the default text by typing into it. Here, you should type in your real name, as you would like it to appear in the headings of your e-mail messages. Note that this will have no effect on the functionality of your computer.

Click on  to advance to the next screen.



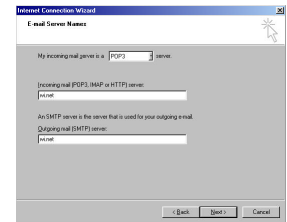
10) This window contains one text entry field. If your e-mail address (the username you selected as well as the **@wi.net** tag) is shown here, you can leave it as is. Otherwise, enter in your e-mail address.

Click on  to advance to the next screen.



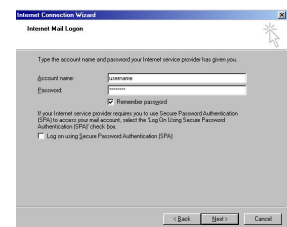
11) Within this window there is a pull-down menu as well as two rectangular text boxes. Make sure the menu is set up so that the word **POP3** is visible. Type **wi.net** into both of the rectangular text boxes. This will allow you to access your e-mail account on our mail server.

Click on  to advance to the next screen.




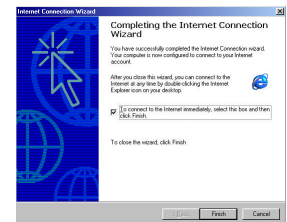
12) In the box labeled “Account name:” type in the username for your primary e-mail account. In the box labeled “Password:” type in the password for your primary e-mail account. Please note that these will probably be the same values that you typed in at step 5 of this tutorial.

Click on  to advance to the next screen.



13) This window indicates that you have finished configuring your system for browsing the Internet, downloading mail, and viewing newsgroups. Congratulations! You are now ready to go on-line. When you want to use the Internet, click on the “e” symbol in the lower left-hand corner of the screen or use the icon labeled “Internet explorer” on your desktop. If you would like to connect immediately after completing you configuration, check the box labeled “To connect to the internet immediately. . .”

Click on  to save these settings.





Wisconsin Internet Acceptable Use Policy

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I acknowledge that permission is granted to me to use Wisconsin Internet services according to the terms of this agreement. Use of Wisconsin Internet services constitutes acceptance of these terms.

1. I understand that Wisconsin Internet is not responsible for any telephone charges incurred by the customer, and that I should check with my telephone carrier to ensure that Wisconsin Internet dialup numbers are local calls.
2. I understand that my "unlimited dial-in account" is not a 24-hour-per-day dedicated access connection and will make no attempt to utilize my account for repeated, continuous connections exceeding twenty four (24) hours at a time (this stipulation includes programs that automatically redial when disconnected from the server).
3. I understand that I must notify Wisconsin Internet in writing prior to termination of my account and acknowledge that Wisconsin Internet has the right to issue and collect bills pertaining to accounts for which notification has not been received.
4. I will not log onto the Wisconsin Internet authentication server from more than one computer at a time to achieve multiple, simultaneous connections using the same logon ID and password.
5. I will not use my Wisconsin Internet account to participate in illegal or criminal activities.
6. I will not send or post fraudulent or harassing electronic messages (this stipulation includes "spamming" or sending a message's content to an unreasonable number of mail addresses or message areas, as well as unsolicited mailing of commercial sales pitches).
7. I will not post messages to public message areas that violate any restriction in that area's charter or policy.
8. I will not use or attempt to use programs for the purpose of shutting down the system, defrauding other customers, or gaining unauthorized access to computers, networks, file areas or system privileges.
9. I will not take abusive actions on IRC servers (such as cloning and running bots intended to take malicious action).
10. I will not post images depicting nudity in a Wisconsin Internet WWW directory or place files containing commercial software in file areas readable by the public.
11. I attest to the truthfulness and accuracy of all information I have submitted on the Wisconsin Internet Application or any other Wisconsin Internet form.
12. I understand that Wisconsin Internet may immediately terminate my subscription at any time, under any circumstances, and that Wisconsin Internet may choose to deny me any future access through its services.



Wisconsin Internet Billing Terms

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The following are the billing terms of Wisconsin Internet, Inc. Please read them carefully and understand them before you sign up as a new subscriber.

1. All charges are billed monthly, quarterly or yearly.
2. It is the responsibility of each subscriber to make full use of purchased time within the allotted hours for each plan. Time not used by the end of the subscriber's billing period are lost, and do not transfer to the next day or month. Payments made to Wisconsin Internet, Inc. are refundable on a pro-rated basis. Wisconsin Internet, Inc. will issue refunds upon evidence of an error made on the part of Wisconsin Internet, Inc., or to customers who are not satisfied with the performance of our service. Terminated accounts that were paid on a quarterly basis will not be refunded the 10% surcharge.
3. Authorization for Credit/Debit Card transactions is considered to be continuous. Your authorization will be used each time your account is paid by your credit/debit card until you rescind such authorization in writing.
4. Service is provided on a monthly basis and is considered "rolling". All accounts paid with either a credit or debit card are also considered to be "rolling" unless otherwise specified at time of enrollment. Subscribers are required to pay their first month before activation of their account, and either monthly, quarterly or yearly after that date.
5. Accounts will be continuously billed and maintained until the subscriber chooses to terminate said account. Official termination of an account requires the subscriber to send a written request, which will terminate that account at the beginning of the next billing period. The subscriber is held responsible for keeping Wisconsin Internet, Inc. informed of a valid mailing address, and understands that Wisconsin Internet, Inc. cannot be held responsible for the intentions of a subscriber when dealing with account termination or address correction. Termination requests are processed as they are received. It is the responsibility of the subscriber to insure that termination requests arrive prior to the next billing date.
6. Failure to pay a bill within fifteen days of the billing date (checks/money orders) or failed verification of credit cards will result in a freeze on the delinquent account until the payment clears. Frozen accounts will still be active and able to receive e-mail or other files, but will be inaccessible to the account holder for the duration of the freeze. Any account that remains frozen for more than one month will be terminated. Payment not received for back fees will be turned over to a collection agency after three notices have been mailed to the account holder.
7. Under no circumstances is Wisconsin Internet, Inc. responsible for the status, altered or current, of any data stored or transmitted in any of its facilities. In addition, the subscriber understands that the use of Wisconsin Internet, Inc. facilities includes the possible risk of a damaging event such as weather, electrical surge, theft, line failure, viruses that you get, or other acts of God that could affect data or access availability. Wisconsin Internet, Inc. is not liable for any losses caused by such events or occurrences. In the case of an interruption of service lasting 10 days or more Wisconsin Internet, Inc. agrees to credit all active accounts with an additional month of paid service within the parameters of the subscriber's current contract.
8. All account holders on Wisconsin Internet, Inc. must be 18 years or older. Accounts may be formed in the name of a younger subscriber with the signed, written consent of a parent or guardian, that parent or guardian is then responsible for the terms of the subscriber contract in full.
9. Each subscriber understands that this contract represents the entirety of the agreement between that entity and Wisconsin Internet, Inc. any additional terms, agreements, or understandings in any form are null and void save where written in as addendum to this contract and signed by a Wisconsin Internet, Inc. administrator.
10. Each subscriber understands that the use of Wisconsin Internet, Inc. facilities constitutes the complete acceptance of these terms.



Wisconsin Internet Technical Support

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When Calling Technical Support

Although we strive to make your on-line experience both pleasant and trouble-free, we do understand that in some cases you may need to contact our TechWeb Technical Support Staff.

In order to assure that your technical support session will be a success we need you to remember some important guidelines.

If you can't connect, check the following common problems before you call:

- Is my account paid and up to date?
- Am I typing my username and password BOTH in lowercase letters?
- Is my phone line plugged into the right spot on the computer?
- Is there a dial tone on the phone line my computer uses?

When Calling Technical Support:

- Please be sitting in front of your computer with it turned on. You do not need to be connected to the Internet when you call; our staff understands we do not all have multiple phone lines.
- Please have your User ID and password ready. Our staff will use your User ID to identify your Internet account. Your user ID is the name you use when you dial in to the internet and also the first part of your e-mail address: **username@wi.net**
- If running Microsoft Windows: Make sure you have either your Windows Installation CD or Recovery CD handy. *(These discs came with your computer at time of purchase.)* We may need them to install or reinstall crucial software components.

Depending on your support issue, you may be able to contact us on-line. Feel free to send us e-mail: postmaster@wi.net

Wisconsin Internet Technical Support

8332 Corporate Drive
Racine, WI 53406
postmaster@wi.net
(262) 884-2040 Racine
(888) 782-1454 Toll Free
(262) 884-2050 Fax
10 AM – 6 PM Monday through Friday



Wisconsin Internet Personal Web Page

8332 Corporate Drive • Racine, WI • 53406 • Toll Free (888) 782-1454 • Fax (262) 884-2050

Your Web Page Directory

With your Internet Account we have included 10 MB of server space for you to place files or your own personal webpage. This space does not come with any default homepage. If you would like a homepage, you must author it yourself, as we do not provide this as part of your service.

You are not required to put a webpage in this space, you may use it as a place to store files that may be too large to send by other means (such as e-mail) or as a bulk storage area such as an online hard drive, or as a host for images for services such as ebay or other auction sites.

DO NOT GIVE OUT THIS INFORMATION TO OTHERS

You may view the files in your directory at any time using a web browser. The web address is:

ftp://*username:password*@users.wi.net/

**** Use your username & password, remember all usernames and passwords are in lowercase letters*

If you wish to upload or download files you will need an FTP client to access your directory.

These are the settings you will need:

Web address: **users.wi.net/~*USERNAME***

Hostname: **users.wi.net**

Host type: Unix Standard

Username*: *USERNAME*

Password*: *PASSWORD*

We have Tutorials built to help with the setup of the software to move files between you and us. Those tutorials are at:

<http://www.wi.net/system/ftp/ftp-wizards.html>

FTP software for Windows:

<http://www.cuteftp.com>

FTP software for Macintosh:

<http://www.dartmouth.edu/netsoftware/fetch.html>

YOU MAY GIVE THIS INFORMATION TO OTHERS

If you have uploaded a homepage the address would be

http://users.wi.net/~*username*/

***Remember to replace USERNAME with your own username all in lowercase letters*

We suggest you take a look at our acceptable use policy (<http://www.wi.net/signup-accept.php3>) before creating a webpage.

Your homepage must be named index.html

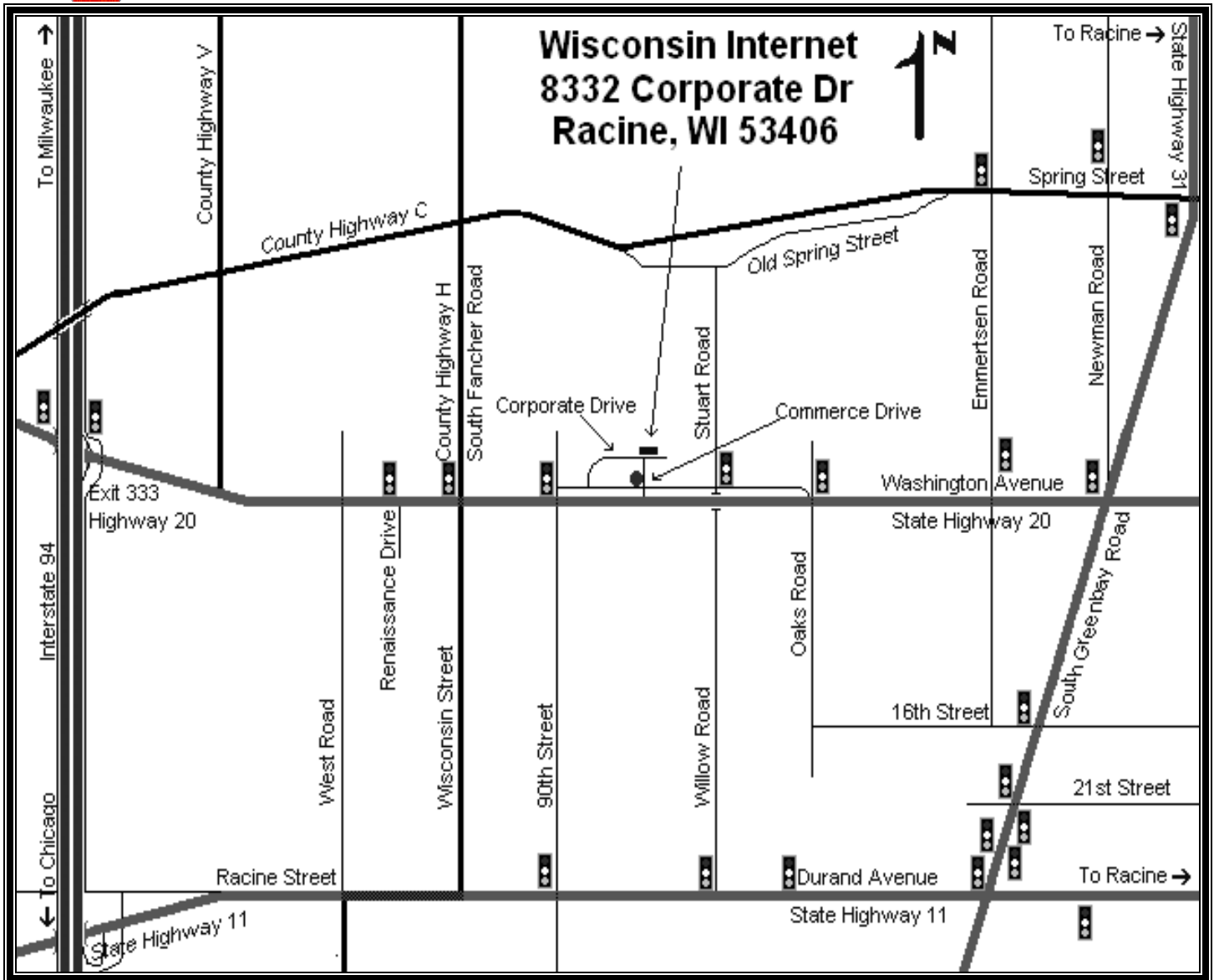
**Your Username and Password are the same as you use to dial in to the internet. For this reason it is very important that you never give out your password to anyone. If you have any question about which address you should give out to others, please feel free to contact our office.*

postmaster@wi.net



Wisconsin Internet Location

8332 Corporate Drive • Racine, WI • 53406 • Toll Free (888) 782-1454 • Fax (262) 884-2050



Wisconsin Internet Hours

10:00 AM to 6:00 PM

Monday through Friday